UNIVERSITY OF SEYCHELLES

Knowledge hub of the Indian Ocean

COMMUNIQUE

13th November 2026

Worldwide Service Disruption – Microsoft Outlook

Dear Stakeholders,

Due to the widespread global service disruption currently affecting Microsoft 365 services, particularly Microsoft Outlook, the institution may experience delays or interruptions in receiving emails. Emails sent to institutional email addresses may not be delivered immediately, and incoming messages may be delayed or temporarily unavailable.

Stakeholders are therefore kindly advised that emails sent during this period may not reach the intended recipients in a timely manner. We recommend using alternative approved communication channels for urgent correspondence until normal email services have been fully restored.

Please also be advised that we are currently experiencing a high volume of incoming calls as a result of this disruption. We kindly request your continued patience and understanding as our team works diligently to attend to your calls and address your requests as promptly as possible.

For further information regarding the reported disruption, stakeholders may refer to the following outage report:

https://www.outage.com/outlook/outages/2026-11-12

We sincerely apologise for any inconvenience this disruption may cause and appreciate your patience, understanding and cooperation.

